

Enforcement Statistical Report

Fiscal Year 2024-25

(July 2024 - June 2025)

Summary of Enforcement and Compliance

	Fiscal Year 2024-2025*	Fiscal Year 2023-2024
Completed Inspections	1,205	1,173
Complaints Received	1,690**	1,074
Citations Issued	250	217
Accusations Filed with the Attorney General's Office (AG)	0	6
Formal Discipline (Completed AG Cases)	9	10

*July 1, 2024 – June 30, 2025

** 485 complaints were initiated by the Bureau resulting in warning letters issued to funeral establishments who did not comply with the annual reporting requirement

Common Violations

Common Cemetery Violations

- ❖ BPC 7653.6
BPC 7713
Failure to supervise by manager of record
- ❖ BPC 7712.9
BPC 7730.10
16 CCR 2310
Failure to pay the annual regulatory charge fee for each cremation or burial made during the preceding quarter
- ❖ BPC 7680
Failure to conspicuously display a license in the place of business or employment of the licensee
- ❖ 16 CCR 2333
Failure to perform required minimum maintenance standards
- ❖ BPC 7731.2
Failure to obtain/maintain a valid license prior to making interments

Common Violations

Common Funeral Violations

- ❖ BPC 7737.3
BPC 7746
16 CCR 1269
Failure to submit or late submission of the Preneed Funeral Trust Fund Report and a copy of the independent certified financial audit or Preneed Funeral Trust Fund Declaration of Non-Reporting Status
- ❖ 16 CCR 1204
Failure to supervise by manager of record
- ❖ 16 CCR 1258.1
Failure to display all caskets or have accurate price ranges on the General Price List
- ❖ BPC 7680
Failure to conspicuously display a license in the place of business or employment of the licensee
- ❖ BPC 7685.1
Failure to display price cards on caskets, or displayed price cards with incorrect information